

Part 3 Chapter 2: (LA&H 62-2) Health and Accident Payment of Claims.

Rule 2.01

MEMORANDUM TO ALL COMPANIES WRITING HEALTH AND ACCIDENT INSURANCE:

The Department is being deluged with letters from insureds requesting assistance in the payment of claims. A great number of the letters from the insureds state that an "agent" told them to write the Department and that the Department could get these claims paid. It is apparent that many agents are using this method to reflect upon and embarrass competitive companies. Such action on the part of either agents or companies will not be tolerated. It will be an impossible task for the Department to bulletin each individual Accident and Health agent. For that reason we are requesting the various companies operating in Mississippi to cooperate with us in the following manner.

Bulletin your individual agents, either through the home office or district office, warning them against referring any claim to this office which does not involve his or her company. Further advise the individual agents that loose remarks about the claim payment record of any competing company will immediately result in a hearing before the Department and may result in a revocation of license.

Your usual cooperation will be sincerely appreciated.

November 8, 1962

Source: Miss Code Ann § 83-5-33 (Rev. 2011)