

AMBETTER

1. Please identify the insurance company(ies) reflected in this response?
 - a. **Ambetter of Magnolia, Inc.**

2. How does your insurance company provide the required Autism benefits mandated under Mississippi Law?
 - a. **Ambetter of Magnolia:** Coverage will be provided for the screening, diagnosis and treatment of autism spectrum disorder. Treatment for autism spectrum disorder includes the following types of care prescribed, provided or ordered for an individual diagnosed with autism spectrum disorder:
 - i. Habilitative or rehabilitative services, including applied behavior analysis or other professional or counseling services necessary to develop, maintain and restore the functioning of an individual to the extent possible.
 - ii. Counseling services provided by a licensed psychiatrist, licensed psychologist, professional counselor or clinical social worker; and
 - iii. Therapy services provided by a licensed or certified speech therapist, speech language pathologist, occupational therapist, physical therapist or marriage and family therapist.
 - iv. Coverage for autism spectrum disorder includes coverage for assessments, evaluations, or tests to diagnosis an individual with autism spectrum disorder and treatment of autism spectrum disorder when medically necessary.

3. When it comes to Applied Behavior Analysis services or treatment, does the company have specific procedure codes for billing purposes?
 - a. **Ambetter of Magnolia:** The ABA Codes covered by Ambetter are: 0359T, 0360T, 0361T, 0362T, 0363T, 0364T, 0365T, 0366T/0367T; 0368T, 0369T, 0370T; 0371T; 0372T; 0373T; 0374T. Codes are either specific to first 30 minutes/and or are combinable as clinically appropriate.

4. Will the company require precertifications or preauthorizations for any treatments or services?
 - a. **Ambetter of Magnolia:**
 - i. Psychiatric care
 1. Inpatient (IP), IP Substance Use Disorder (SUD), IP Rehab, Crisis stabilization, RTC Behavioral Health (BH) and SUD, Electroconvulsive therapy (ECT), Intensive Outpatient Program (IOP), and Detoxification.
 - ii. Psychological care
 1. Psychiatric Neurological Testing and Mental Health assessment.
 - iii. Behavioral health treatment, including applied behavior analysis therapy
 1. Day Treatment, Partial Hospitalization Program (PHP), ABA, Mental health service plan
 2. ABA does not currently require PA for 2017

5. What would be a good contact number that providers can use to contact the company for precertifications or preauthorizations?
 - a. **Ambetter of Magnolia:** Providers should call 1-877-687-1187 for all services.
6. What should a provider do if the patient has already been diagnosed as being in the autism spectrum and is currently undergoing treatments that are now covered under this law?
 - a. **Ambetter of Magnolia:** Under federal law, health insurance companies are restricted from refusing treatment, limiting benefits, or charging more for pre-existing conditions. Ambetter from Magnolia Health complies with this law.
7. Does the company have a specific form that must be used or required elements that must be included when submitting a treatment plan?
 - a. **Ambetter of Magnolia:** For services that require a Prior Authorization, a provider either calls in the request to 1-877-687-1187, or for outpatient services the provider can submit an Outpatient Treatment Request form found on our website (<https://ambetter.magnoliahealthplan.com>) to fax number: 1-855-283-9097.
8. How should a claim with multiple diagnoses (including autism) and services be coded to ensure payment?
 - a. **Ambetter of Magnolia:** Ambetter from Magnolia Health will only look at the first diagnosis on a claim, regardless of the number of services on the claim. The primary diagnosis should be placed in the first position to ensure proper payment.
9. Where can a provider receive more information about contracting with the insurance company?
 - a. **Ambetter of Magnolia:**
 - i. Provider Relations Specialist: Nakisha Montgomery; nmontgomery@cenpatico.com; (601) 863-0745.
 - ii. Provider Relations Specialist: Diandra Lee; dilee@cenpatico.com; (601) 863-2507. <https://www.magnoliahealthplan.com/providers/become-a-provider/join-our-network.html>
10. Please provide a list of Mississippi-licensed ABA therapy providers that are currently part of your network.
 - a. **Ambetter of Magnolia:**
 - i. Paula P. Cook—Quitman, MS (BCBA)
 - ii. Haley Wood—Tupelo, MS (BCBA)
 - iii. Sharon Boudreaux—Tupelo, MS (BCBA)
 - iv. Cathy Meteer—Southaven, MS (BCBA)
 - v. Jessica Reed—Tupelo, MS (BCBA)
 - vi. Credentialing in Process for the following providers:
 1. Christina Sales—Southaven, MS (BCBA, LBA)
 2. Mississippi Center for Autism and Related Developmental Disabilities—D'Iberville, MS