

Allstate

- Auto policyholders will receive a 15% premium discount for the months of April and May.
- They can also receive payment relief, extended coverage for use of personal autos to deliver food, medicine and other goods for commercial purposes and supporting of social services.
- [Read Allstate's full news release here.](#)

Esurance

- Private passenger auto customers will receive the money back to their last method of payment on file or by check, depending on how they make payments. The payback will equal 15% of a customer's March and April auto premiums and will be calculated on a per policy basis, subject to a \$10 minimum. April and May paybacks go to eligible Esurance auto policyholders with a policy in force as of 3/31/2020 and 4/30/2020, respectively.
- [Read the Esurance filing by clicking here.](#)

Farm Bureau

- No policies should be cancelled for non-payment of premium beginning March 24, 2020.
- Between March 24 and September 1, 2020 Farm Bureau will suspend charging the \$25.00 fee for insufficient funds. This will apply to any returned checks or drafts for Electronic Funds Transfer.
- Between March 24 and September 1, 2020 Farm Bureau will suspend increasing premium for any Reissue New Term or premium increase due to Insufficient Funds (number of NSF's).
- [Read Farm Bureau's full news release here.](#)

Progressive

- Suspending cancellations and non-renewals on personal and commercial lines policies for non-payment through May 15th
- Providing commercial lines customers with a business owner or general liability policy underwritten by Progressive a 20% credit on April and May monthly premiums
- Providing a full-service claims experience for first responders and health care workers who experience a car accident by providing enhanced roadside service (including transportation to work or home from the accident if needed), expedited tow service and vehicle repairs, pick up and delivery of the repaired vehicle, all while deferring deductibles and providing a rental vehicle if needed
- Expanding coverage for personal auto customers temporarily delivering food or medicine and allowing commercial customers additional coverage options for delivery
- Extending payment leniency, waiving late fees and pausing collections
- Deferring deductibles to help customers who cannot pay out of pocket to get their car repaired

- Providing delivered meals for its for-hire trucking customers, first responders and health care providers
- [Read Progressive's full news release by clicking here.](#)

Geico

- GEICO is providing a 15 percent credit to its auto and motorcycle customers as their policy comes up for renewal between April 8 and Oct 7.
- The credit will also apply to any new policies purchased during this period.
- The credit is part of GEICO's ongoing efforts to assist customers during this unprecedented time.
- [Read GEICO's full news release here.](#)

Travelers

- Personal auto insurance customers will receive a 15% credit on April and May auto premiums, expanding the company's COVID-19 relief efforts.
- [Read Traveler's full news release here.](#)

Shelter

- Shelter will issue a payment to our policyholders representing approximately 30% of their personal auto monthly premium for the months of April and May, based on our best estimate of the impact of this pandemic on our customers and on Shelter's business.
- If a customer paid their premium automatically through a bank account, Shelter will deposit it directly into the account when possible. Otherwise, they will mail a check.
- [Read Shelter's letter to Comm. Mike Chaney by clicking here.](#)

State Farm

- Customers can expect to receive a credit of about 25% of premium from the time period of March 20th through March 31st.
- [Read more about State Farm's credit by clicking here.](#)

USAA

- USAA will be returning \$520 million to its members.
- Every member with an auto insurance policy in effect as of March 31, 2020, will receive a 20% credit on two months of premiums in the coming weeks.
- [Click here to read USAA's press release.](#)

Nationwide

- Nationwide is offering a one-time \$50 premium credit per auto insurance policy.
- [Click here to read Nationwide's full statement to consumers.](#)

MetLife

- Private passenger auto policyholders countrywide not on a grace period will receive premium credits of 15% of monthly premiums paid in April and May
- Customers in-force as of April 30th 2020, receive a premium credit on their next quarterly/monthly statement = 15% of their April premium.
- Customers in-force as of May 31th 2020, receive a premium credit on their next quarterly/monthly statement = 15% of their May premium.
- [Click here to read the full MetLife statement.](#)